

Refund Policy

Eligibility for Refunds: If you cancel your membership within the 14-day cancellation period without the use of any benefits, you will receive a full refund of the membership fee. Refunds will be processed using the original payment method.

Non-Refundable Fees: Upon applying to join Afiniti, members are responsible for activating the app and reviewing the terms carefully on the joining day. By successfully registering as a member, you agree to be bound by these terms after a 14-day cancellation period. After the 14-day cancellation period, membership fees are non-refundable. This includes any fees associated with membership benefits that have been utilized.

Changes to Membership

Please note that restaurants and benefits associated with Afiniti Membership are subject to change at any time. These changes do not constitute grounds for cancellation of the membership. We appreciate your understanding and flexibility as we strive to enhance your dining experience.

退款政策

退款資格：於付款後首 14 天冷靜期內未使用任何會籍優惠，閣下可申請取得全額退款；退款將遵循原來付款方式進行退款處理。

不可退款費用：一旦加入 Afiniti，閣下有責任啟動會籍應用程式並在加入當天仔細審查 Afiniti 的條款及細則。成功註冊為會員後，表示閣下同意在 14 天冷靜期之後受這些條款約束。此期限過後，所有費用均不予退款，包括任何已使用的會籍優惠相關的費用。

會籍變更

請注意與 Afiniti 會籍相關的餐廳和優惠可能隨時更改。這些變更不構成取消會籍的理由。我們致力於提升會員的用餐體驗，感謝閣下的理解和靈活性。